



CLIENT SATISFACTION SURVEY

- If you would like to inform your inspector about the service provided, feel free to use the survey document. If you would like us to forward this information to your inspector, fill out this survey and send it back to us at:
- Mountain Association, 1630 30th Street, STE A, #306, Boulder, CO 80301.

Your name: _____

Property address: _____

Inspector's name: _____

Inspector's email: _____

Was the inspector on time for the inspection? _____ yes no

Was the inspector clean and courteous? _____ yes no

Was the inspector knowledgeable? _____ yes no

Did the inspector explain that hidden and/or obstructed areas could not be inspected and why? yes no

Did the inspector explain that the inspection can not reveal every defect that exists? yes no

Did the inspector give you a copy of the home maintenance book, Now that You've had a Home Inspection ? yes no

Did the inspector explain about other ancillary inspections you can order? yes no

Was the value of this inspection worth the fee you paid? _____ yes no

Would you hire this inspector again or recommend this inspector to a friend? yes no

Besides your real estate agent and attorney, do you permit the inspector to discuss their findings with anyone else?

Seller? _____ yes no

Seller's agent? _____ yes no

Contractor's? _____ yes no

Other? _____ yes no

If you would like a free e-newsletter about home maintenance tips, enter your email address:

Client Name and Signature: _____ Date: _____

Please write your suggestions for improving this inspector's service on the back.